

What do you do if your car is damaged?

When your car is insured through NF Fleet, you are guaranteed a quick and flexible handling of claims. Below, you can read more about what to do if an accident occurs.

What to do if the accident occurs in Denmark:

Significant damages or when a counterpart is involved:

- If people are hurt, call 112 and remember to inform us about this on your claim.
- Note the registration number of the counterpart as well as name and address, if possible.
- Remember to take a picture of the damage on the counterpart's car.
- Do not discuss the damage on site. We will settle the matter with the counterpart's insurance company.
- Please note the names and addresses of witnesses if there are any.
- Call us at +45 33 55 80 60 and inform us. We will handle the claim immediately. You can also fill out a damage report on [My NF Fleet](#).
- Find a car repair workshop that covers your car make in your area on [My NF Fleet](#) and make an appointment for repairs.

Single accidents:

- Find a car repair workshop that covers your car make in your area on [My NF Fleet](#) and make an appointment for repairs.

If the car is unable to drive, please contact Falck at +45 80 24 00 00.

Driving and damages abroad

Always bring your Red card either digitally by [downloading SOS International's app](#) or by printing it from [their website](#). Red card documents that your car is covered by a comprehensive insurance and gives you the right to roadside assistance etc.

In the event of damages or engine failure abroad, please contact SOS International at +45 70 10 50 52.

Do you need help or guidance?

Contact us at +45 33 55 80 60 or forsikring.dk@nffleet.com

What to do in the event of glass damages:

If you get a stone chip in the windshield, please call Dansk Bilglas at +45 70 11 55 55 if you are in Denmark or Carglass at +45 43 22 98 72 regardless of whether you are in Denmark or abroad.

You can also book an appointment online for [Dansk Bilglas here](#) or for [Carglass here](#).

How to avoid accidents and damages?

1. Drive according to the circumstances.
2. Show consideration for others.
3. Keep a distance (a third of all accidents are traffic jam collisions).
4. Show respect.
5. Abide by the speed limits.
6. Plan your trip ahead of time and be aware that stress has an impact on your driving.

Remember that as a driver of a company car, you might need a claims record for your family's car. In that case, you will get the lowest premium with another insurance company if you do not have any damages.

Advantages of having your insurance through NF Fleet

- The damage report can be completed digitally.
- Claims records can be downloaded online.
- Analysis of the extent of the damage can be done from day-to-day.
- We cooperate with FDM regarding driving courses.
- Free replacement cars at the car repair workshops we collaborate with (find list at [My NF Fleet](#)).
- We collaborate with the country's best glass operators.
- We offer good prices for alarms and tracking through our partners.

NF Fleet